

BREANNA COACH

SOFTWARE DEVELOPER

CONTACT

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TECHNICAL SKILLS

- HTML
- CSS
- JAVASCRIPT
- REACT
- .NET
- C#
- SQL
- MVC
- RPA
- GIT/GITHUB
- POSTMAN
- VS CODE
- VISUAL STUDIO
- ERD CREATION
- FIGMA/MIRO
- FIREBASE
- SERVICENOW

PROJECTS

GENTLE-FICATION FRONT-END CAPSTONE

Gentle-Fication is an app that assists both existing and new residents of gentrified neighborhoods by gathering community events, resources, and city council information into one central site. My app is meant to provide residents with an easy way to track and participate in events that make sure all community members benefit from the positive effects of gentrification, as well as foster a sense of community.

- Single-page app utilizing React and JSON server API calls
- Full CRUD functionality
- Styling was achieved through CSS and Material UI

 [Check out Gentle-Fication on github!](#)

ABOUT ME

I am a "life-long learner" with recent web development experience, and years of client facing experience in various industries. I thrive when planning and collaborating, and am skilled at using my interpersonal and problem-solving techniques to achieve successful project completion. I look forward to continuing my journey as a front end software engineer!

TECHNICAL EXPERIENCE

Software Developer

Nashville Software School | February - August 2021

A full-time 6 month software development intensive, focusing on creating applications using full-stack technologies.

- Experience in remote collaboration
- Git and GitHub for version control
- Created ERDs to determine database dependencies
- Acquainted with an agile work environment through group collaboration and technical communication
- Utilized tools including Visual Studio Code, Visual Studio, and Postman
- Creation of single page applications using a varied tech stack including HTML, CSS, JavaScript, and React
- Application production with a focus on server-side tech including C#, SQL and .NET

PROFESSIONAL EXPERIENCE

Packaged App Software Engineer

Accenture | 2021- Present

- Provide advanced support to hospital EPIC users
- Promote timely resolution of system issues, customer problems, incidents, requests and queries
- Ensure proper documentation, notification, escalation, tracking and follow up of all incidents
- Completed various ServiceNow application training
- Trained in UiPath Robotic Process Automation
- Completed SAFe Scrum master course and obtained Scrum Alliance Foundations badge

Wire Operations Specialist

First Horizon Bank | 2017 - 2021


- Processed internal and external domestic wire transfer requests
- Collaborated with team members to correct wire errors
- Communicated changes in process with off-site team members
- Assisted with new employee training

PROJECTS

DOUBLE CHECK FULL-STACK CAPSTONE

Double Check is a mobile application that allows users to track food items/ingredients in their kitchen. Users can categorize ingredients by kitchen location, add pertinent notes, and update quantities.

- Mobile app utilizing React and C# / SQL using .NET framework
- Full CRUD functionality
- Styling was achieved through vanilla CSS and React-Strap

 [Check out DoubleCheck on github!](#)

HOLIDAY ROAD FRONT-END GROUP PROJECT

Holiday Road is a front-end group project with the task of creating a 'National Parks' travel itinerary app based on a chosen 'client persona'

My main contributions included writing the Javascript that handled populating the itinerary previews and detail snapshot/alert boxes to the DOM, as well as slight CSS relating to UI/UX.

- Team exercise focused on Javascript , creating ERDs, and JSON server API calls
- Styling was achieved through vanilla CSS

 [Check out Holiday Road on github!](#)

TABLOID-FULL STACK BACK-END GROUP PROJECT

An online news platform where users can create/delete, comment on, classify, and add tags to articles. Implements full CRUD with a focus on authorization/authentication.

My assigned responsibility was writing all the code for the 'tag' section CRUD functionality.

- Team exercise using ASP.NET Core, MVC, C#, SQL, Javascript and CSS/ReactStrap

 [Check out Tabloid on github!](#)

Front desk/ Duty manager

Paramount Hospitality| 2019- 2020

- Attend to all guest needs (check in/out, room concerns, local recommendations etc)
- Reconcile guest financials and perform daily hardware and software reboots

Census Enumerator

U.S. Census Bureau| August- October 2020

- Visit local community members that have not completed the census survey
- Educate community members on the purpose of the census and record survey answers
- Track hours worked and miles driven for payroll purposes

Emergency Dispatcher/Customer Experience

ADT Security| 2015 - 2017

- Dispatched authorities based on alarm type
- Assisted customers with equipment troubleshooting
- Handled account changes, billing inquiries, and maintenance requests

Sales Representative

Kings Beauty Supply| 2014 - 2015

- Assisted customers with purchase decisions
- Educated customers based on their specific product needs
- Participated in product testing and guide training

EDUCATION

Nashville Software School

|| Software Bootcamp Certificate

Six-month Full-Stack Web Development Intensive

Douglas J. Aveda

|| Cosmetology Certificate

Twelve-month Full-time Cosmetology theory and licensure course

Alcoa High School

|| H.S. Diploma

